

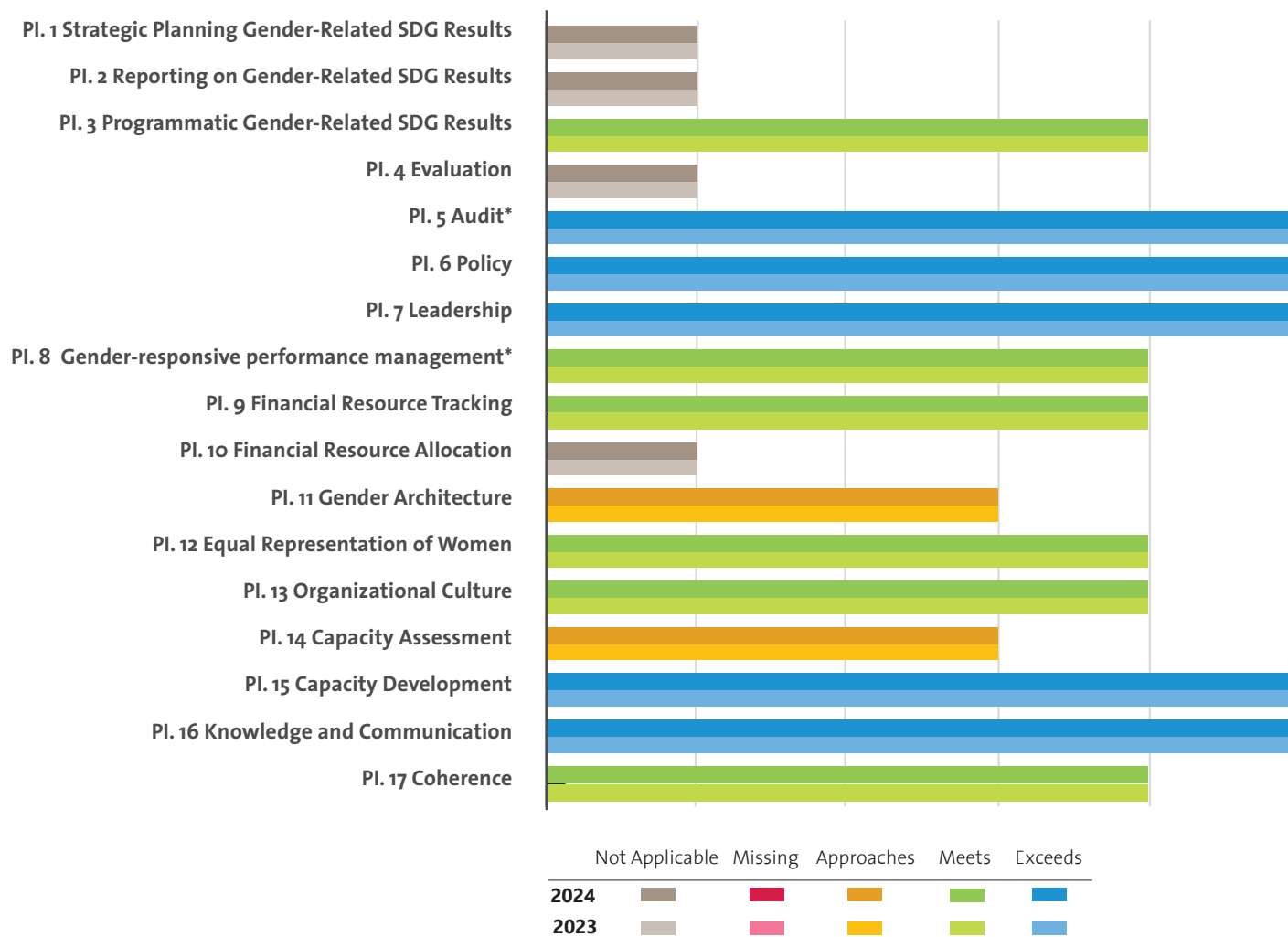
UNITED NATIONS DEPARTMENT OF OPERATIONAL SUPPORT (DOS)

UN-SWAP 2.0 PERFORMANCE 2024

The following three pages capture DOS' performance on UN-SWAP 2.0 indicators for 2024.

In 2024, DOS met or exceeded the requirements for 11 out of 13 applicable performance indicators.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2023-2024)



PERFORMANCE HIGHLIGHTS IN 2024

Most significant gains

- DOS exceeded the requirements for five performance indicators, and met the requirements for another six.

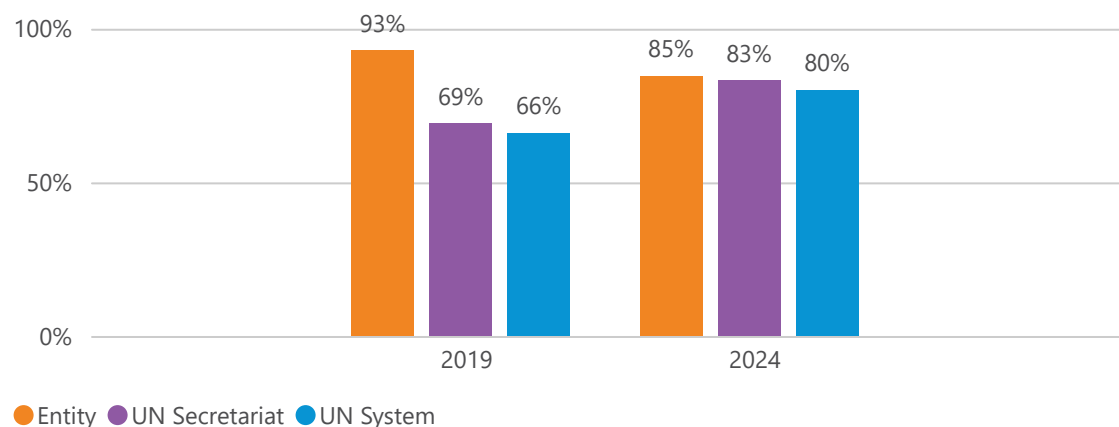
Areas for improvement

- UN Women encourages DOS to focus attention on the two indicators rated as approaching requirements, Gender Architecture and Capacity Assessment.

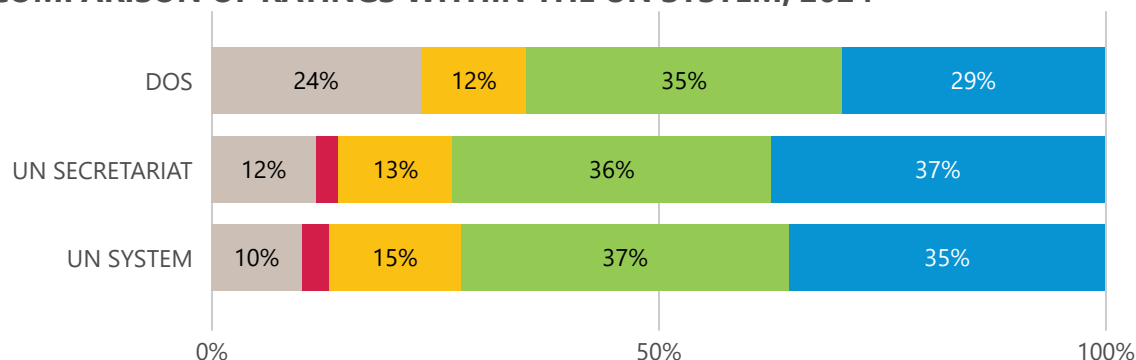
* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARISON OF OVERALL PERFORMANCE WITHIN THE UN SYSTEM, 2019-2024

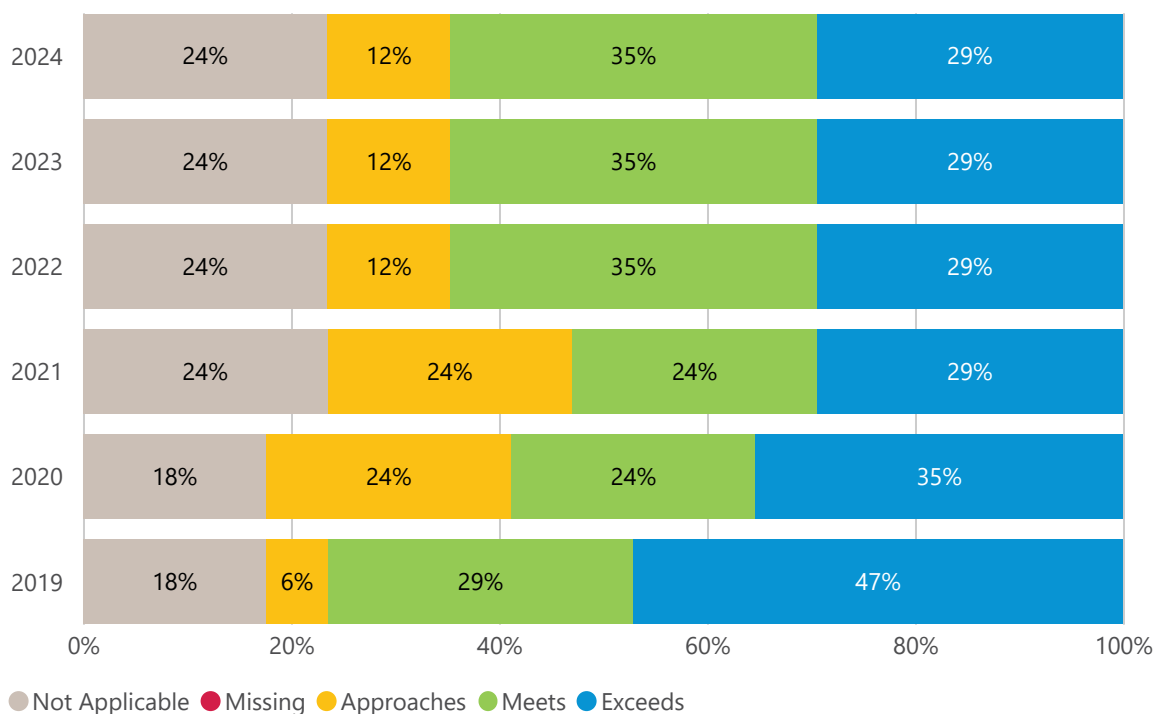
PERCENTAGE OF RATINGS MEETING/EXCEEDING REQUIREMENTS (NOT APPLICABLE RATINGS OMITTED)



In both 2019 and 2024, DOS maintained a strong performance above the averages of the UN Secretariat and the overall UN System.

COMPARISON OF RATINGS WITHIN THE UN SYSTEM, 2024

As an entity with a mainly administrative focus, DOS rated more indicators as "not applicable", compared with the UN Secretariat and the overall UN System.

COMPARISON OF RATINGS BY YEAR, ENTITY SPECIFIC, 2019-2024

From 2019 to 2024, DOS maintained a strong performance with meeting and exceeding the requirements of a large share of indicators applicable.

In 2024, DOS maintained its 2023 performance. The entity did not miss the requirements for any indicator.